




The management and staff of the Camping Thirea, respecting your safety have taken the necessary measures according to the health protocol, against the Coronavirus Covid-19.

We wish you a happy stay and a good summer.



**ΥΓΕΙΟΝΟΜΙΚΟ ΠΡΩΤΟΚΟΛΛΟ ΛΕΙΤΟΥΡΓΙΑΣ ΤΜΗΜΑΤΩΝ/ΥΠΗΡΕΣΙΩΝ
ΞΕΝΟΔΟΧΕΙΟΥ ΣΥΜΦΩΝΑ ΜΕ ΤΙΣ ΟΔΗΓΙΕΣ ΕΟΔΥ ΚΑΙ ΥΠΟΥΡΓΕΙΟΥ
ΤΟΥΡΙΣΜΟΥ**

Τίτλος Καταλύματος	ΘΥΡΕΑ
ΑΜ Καταλύματος	11337
Κατηγορία	2 *
Διεύθυνση	ΑΣΤΡΟΣ ΑΡΚΑΔΙΑΣ, 220 01
Επιχείρηση	ΘΕΟΔΩΡΟΣ ΦΛΩΚΑΣ ΣΙΑ ΟΕ
Δυναμικότητα	0 / 60

Ημερομηνία Δήλωσης: 20/6/2020

The customer will state that he has been informed, accepts and will follow the instructions and measures.

In case of non-acceptance or if non-compliant behaviours are found, the Camping reserves the right not to accept these guests or to ask them to leave the premises.

Any violation of the instructions and rules should be reported to the coordinator.

Camping coordinator data for the prevention of COVID19 cases and the observance of the special protocol and the instructions of National Public Health Organization. Responsible for the implementation of the plan for the management of a suspicious case.

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The following text is the Operation Regulations for summer 2020

and all campers should behave accordingly.

- Entry is permitted only through the reception which works from 07:00 am to midnight.
- During check in / check out, only one member from each family is allowed to enter the reception.
- Camper's will have body temperature calculated on Check-In.
- The accommodation manager keeps a file kept in the campsite with his responsibility for all the people who stay or have stayed before in it –name, ethnicity, date of arrival and departure, contact info (address, phone number, email) in each camp means that belongs either to the customers or the company.
- It is recommended that electronic transactions and telephone communication be preferred, as far as possible in terms of questions-clarifications that do not require physical presence.
- The entrance, the passage, the day use is not allowed as well as the use of the camp facilities by non-residents.
- Entry, exit and driving your vehicle inside is not permitted after midnight.
- Do not drive your vehicle in the camping area if there is no necessity. Drive carefully and slowly (5km/h) and park only on your spots or in the special parking space.
- Do not light up a fire for any reason. You can only use your personal barbecue on your own spot with special care.
- Avoid any behavior, events or games which can possibly annoy other campers, especially at quiet hours. Quiet Hours: 24:00 - 08:00 & 15:00 - 17:00.
- Please help us keep our place clean.
- The common areas will be cleaned and disinfected with a daily schedule according to the instructions of the health protocol for camping operation.
Cleaning and disinfection program for the public hygiene sites (showers, toilets, washbasins, sinks) will be notified on a daily basis.
- Sinks and washbasins will be equipped with soap, napkins and bins.
- Washing your kitchenware and clothes is only permitted in the special washing facilities.
The use of a fabric mask is recommended. One-use gloves use is highly encouraged.
- Please, don't throw paper in the toilet.
- Do not waste water.
- Small children must use the facilities with supervision and responsibility from their parents or guardians.
- Social distancing over 1,5 meters must be observed in all internal and external places between individuals who do not live in the camping or do not belong to the same family. All parents are responsible for their children to keep safety distances as well in all areas.
- The social distance should be maintained at the common facilities of the campsite by adopting a special marking and controlled entrance, so that there is a minimum distance of 1,5 meters between individuals which at the same time will make a useful mask.
- All tents/caravans/campers should have 3 meters distance from other tents/caravans/campers around them. From the entrance side it should be 5 meters distance.
- One-use gloves use is highly encouraged while operating the public kitchen facilities.
- The surfboards and generally your personal stuff should be placed on the specially designed places inside the camping and not everywhere.
- Pet should always be tied and be under supervision. You should also take care of their feces.

Coronavirus Covid-19.

Practical advice.

How can I best protect myself?

The following main protective measures are simple and very effective! Protective hygiene rules when coughing or sneezing, hand washing and keeping a distance should become habitual. Also educate your family, friends and acquaintances about these protection measures. Protective hygiene rules when coughing or sneezing

Protective hygiene rules when coughing or sneezing

- When coughing or sneezing, keep a distance of at least 1.5 meters from other people and turn away from them.
- Cough or sneeze into a facial tissue. Use the tissue only once. Dispose of tissues in a rubbish bin with a lid.
- If there are no tissues available, hold the crook of your arm (not your hand!) in front of your mouth and nose when coughing or sneezing.
- Wash your hands often and thoroughly with soap, including the spaces between your fingers and the fingertips. Ideally for half a minute and using liquid soap. Rinse your hands under running water.
- Dry your hands carefully, including between your fingers. At home, everyone should use their own towel. In public toilets, it is best to use disposable towels. In public toilets, close the tap with a disposable towel or use your elbow.

Keeping a distance

- Avoid close contact such as shaking hands, kissing and hugging. You are not being rude; you are merely protecting yourself and others.
- If you are sick, stay at home to recover and to prevent spreading the pathogens.
- Even people who are infected but do not show any symptoms of the disease can infect others. Keep a distance of at least 1.5 meters to avoid the direct transmission of pathogens.
- Those who are sick should stay away from particularly vulnerable individuals, such as older people or those with pre-existing health conditions.

Face Masks

- Before putting on a face mask or before removing a face mask, wash your hands with soap and water. If these are not available, use hand sanitizer.
- Avoid touching the part of the mask that covers the face. Touch only the bands or loops used to secure it.
- Change your face mask, minimally, once a day or as soon as it gets moist or soiled.
- Wash your hands thoroughly.

Useful Link:

National Public Health Organization
World Health Organization

<https://eody.gov.gr/en/>
<https://www.who.int/>

Διαχείριση ύποπτου κρούσματος COVID-19

**Any camper that has Coronavirus s (Covid-19) symptoms
should stay immediately inside his accommodation
and call manager of Covid-19 cases ☎ +30 6977009351**

We will follow the next steps:

1. The doctor that cooperates with us will be called in order to evaluate the incident according to the law.
2. If the patient needs to be hospitalized, has a serious clinical picture, is transferred to a hospital unit as suspicious Covid-19 case. In case the hospital is not able to deal with a Covid-19 case then there should be the transferring (emergency medical service, air transport, floating ambulance e.t.c.) of the patient to the nearest hospital unit that can deal with the case.
3. If the patient's clinical picture is not serious, then the doctor takes a sample for Covid-19 conformation.
4. If the case is considered to be possible to be positive to Covid-19 then our health care responsible must contact NPHO in the following numbers 210 5212054 or the 4 digit number 1135 (24/7) to declare the possible case and to receive information for dealing with it.
5. The patient with no serious clinical picture should be secluded in his space until the results of the taken sample become known.
6. During his seclusion, he should not come in contact with others unless it is absolutely necessary. If an emergency comes up a member of staff should deal with the possible Covid-19 case.
7. The doctor and staff of the Camping who will enter the accommodation of the suspect in the later confirmed case must use high-protection personal protective equipment (MAP) (masks, glasses, waterproof disposable robes). The same applies to staff who will be in charge of cleaning the patient's accommodation with COVID-19.
8. If confirmed as a case of COVID-19, it is transferred to the special quarantine camping and later to a health facility that will accommodate patients with COVID-19 if they need treatment. If it is not a positive Covid-19 case, then it is dealt with within the camping under the doctor's instructions.
9. The patient is transferred with Personal Protective Equipment with private transportation.
10. If there is an escort who wishes to take care of the patient (e.g husband) a surgical mask should be given and he should be recommended to wash his hands every time he comes in contact with the patient's discharges (e.g saliva). Also, before he touches his face or consumes food or drink.
11. Personal contact number of the patient's close kin must be noted, in case consent needs to be given for operation, when the patient cannot communicate.
12. Used protective equipment (a disposable surgical mask, gloves) must be disposed in a rubbish bin and in no case should be used ever again.
13. After the disposal of the used equipment, hands must be washed thoroughly with water and soap. It should be noted that the use of gloves does not replace the washing of hands, which is an extremely important means of precautionary measures.
14. . The incidents and the measures applied are recorded in the Covid-19 incident book of Camping which is maintained under the responsibility of the competent person.

